

Jeenee Mobile Standard Pricing Table Section 2

Table of Contents

1	<i>About this section</i>	3
2	<i>Pennywise SIM Month-to-Month Plans</i>	3
2.1	Eligibility	3
2.2	Minimum Term	4
2.3	What you have to pay us	4
2.4	How Pennywise SIM Month-to-Month works	4
2.5	Plan Changes	5
2.6	International Minutes	5
2.7	Unlimited standard national SMS and MMS	5
2.8	International Roaming	5
2.9	What happens if the service is cancelled early?	9
3	<i>Pennywise SIM 12-Month Plans</i>	10
3.1	Eligibility	10
3.2	Minimum Term	11
3.3	What you have to pay us	11
3.4	How Pennywise SIM - 12-Month Contract plans works	11
3.5	Plan Changes	12
3.6	International Minutes	12
3.7	Unlimited standard national SMS and MMS	12
3.8	International Roaming	12
3.9	What happens if the service is cancelled early?	16
4	<i>Data SIM Month-to-Month Plans</i>	17
4.1	Eligibility	17
1.1	Minimum Term	17
1.2	What you have to pay us	17
1.3	How Data SIM Month-to-Month works	17
1.4	Plan Changes	18
1.5	International Roaming	18

1.6	What happens if the service is cancelled early?.....	19
5	<i>Data SIM 12-Month Plans</i>	19
1.7	Eligibility	19
1.8	Minimum Term.....	19
1.9	What you have to pay us.....	19
1.10	How Data SIM - 12-Month Contract plans works	19
1.11	Plan Changes	20
1.12	International Roaming	20
1.13	What happens if the service is cancelled early?.....	20
6	<i>Home Wireless Broadband</i>	21
1.14	Eligibility	21
1.15	Minimum Term.....	21
1.16	What you have to pay us.....	21
1.17	How Home Wireless Broadband plans work.....	21
1.18	Plan Changes	22
1.19	International Roaming	22
1.20	What happens if the service is cancelled early?.....	22

1 About this section

- (a) This is Section 2 of the standard pricing table in the Jeenee Mobile Digital Service.
- (b) This section contains the pricing plans that we currently offer to new consumer customers.
- (c) If you cannot find the name of your pricing plan in this section, you should refer to Section 3 of this standard pricing table as it contains pricing plans that we do not currently offer to new customers, they are old pricing plans which will only be offered to a new customers as a special. You can also call us for more information.
- (d) You may also need to refer to the following:
 - (i) Section 1 of this standard pricing table for general information on the calculation of charges for use of the service and other call charges not covered by your pricing plan,
- (e) The meaning of the words printed like *this* is explained either in the service description or in the consumer terms.

2 Pennywise SIM Month-to-Month Plans

This section relates to the following plans.

Plan	Available
\$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo Month to Month Plan	01/11/2017
\$9.90 Pennywise SIM - Promo	08/08/2017
\$12.50 Pennywise SIM (Save \$3.52 for 6 Months Promo)	01/06/2019
\$14.90 Pennywise SIM	08/08/2017
\$19.90 Seniors SIM Month to Month Plan	01/11/2017
\$19.90 Accessibility SIM Month to Month Plan	01/11/2017
\$25 Pennywise SIM – (10% Off Promo Month to Month Plan)	01/06/2019
\$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6-Month Promo	01/06/2019
\$29.90 Pennywise SIM- Month to Month Plan	01/04/2019
\$39.90 Pennywise SIM Month to Month Plan	01/04/2019
\$44.90 Pennywise SIM Month to Month Plan	01/04/2019

2.1 Eligibility

- (a) \$12.50 Pennywise SIM (Save \$3.52 for 6 Months Promo); and \$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6-Month Promo; is available for new customers only

- (b) \$19.90 Seniors SIM Month to Month Plan is available for eligible holders of a state issued Senior Card, Age Pension Recipients or Veteran Affairs Health Card holders - from the Department of Veteran Affairs
- (c) \$19.90 Accessibility SIM Month to Month Plan is available for registered National Disability Insurance Scheme (NDIS) participants, or the recipients of a Disability Support Pension from Centrelink.
- (d) All other Pennywise SIM Month-to-Month plans are available to new and re-contracting mobile customers connecting to the service who pass Jeenee Mobile's credit assessment.

2.2 Minimum Term

The Pennywise SIM Month-to-Month plans is month to month plans on a *non-fixed length agreement*.

2.3 What you have to pay us

- (a) You must pay us for use of the service at the rates set out in Section 1 of this standard pricing table and for value added service features at the rates set out in the relevant Critical Information Summary associated with plan.
- (b) If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.
- (c) Minimum Monthly Charge

The Pennywise SIM Month-to-Month has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

2.4 How Pennywise SIM Month-to-Month works

- (a) Each Pennywise SIM Month-to-Month plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and Included Data (for mobile internet use) to share with other services on that share data on the same account.
- (b) Each Pennywise SIM Month-to-Month plan also includes unlimited standard national SMS/MMS.
- (c) Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.
- (d) If you exceed your included data you will automatically be charged a Data Top-up according to the following:
 - (i) \$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo Month to Month Plan; and \$9.90 Pennywise SIM – Promo; \$6.50 for each additional 500MB of data ("Additional Data") that you use (or part thereof) up to 2.5GB of extra data per service each month (i.e. – 5 x 500MB Data Top-Ups). Your service/s may then be restricted or we may continue to charge you at these rates

- (ii) \$19.90 Seniors SIM Month to Month Plan; and \$19.90 Accessibility SIM Month to Month Plan; \$10 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Your service/s may then be restricted or we may continue to charge you at these rates
- (iii) \$12.50 Pennywise SIM (Save \$3.52 for 6 Months Promo); \$14.90 Pennywise SIM; \$25 Pennywise SIM – (10% Off Promo Month to Month Plan); \$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6-Month Promo; \$29.90 Pennywise SIM- Month to Month Plan; \$39.90 Pennywise SIM Month to Month Plan; \$44.90 Pennywise SIM Month to Month Plan; \$13 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Your service/s may then be restricted, or we may continue to charge you at these rates.
- (iv) Any unused portion of your plan's Included or Additional Data expires at the end of each month and does not roll over into the next month.
- (v) *You must pay us* for use of any services that are not included in *your* plan's inclusions, examples of which are set out in Table 2 below.

2.5 Plan Changes

For all of our Pennywise SIM Month-to-Month plans you can change your plan at the start of your next billing cycle. Please call Jeenee HELP Centre or log in to MyJeeneeMobile to have an upgrade/downgrade scheduled.

For all of our Pennywise SIM Month-to-Month plans there are no fees provided you move to a plan with a higher monthly access fee. If you move to a plan with the same or lower monthly *access fee* you may be charged a downgrade fee of \$7.50.

2.6 International Minutes

The \$25 Pennywise SIM – (10% Off Promo Month to Month Plan); \$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6-Month Promo; \$29.90 Pennywise SIM- Month to Month Plan; \$39.90 Pennywise SIM Month to Month Plan; and the \$44.90 Pennywise SIM Month to Month Plan; plans include international minutes for standard calls to mobiles and fixed lines to international destinations from within Australia. The costs for calls to international destinations are listed on our [website](#).

2.7 Unlimited standard national SMS and MMS

You may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the [Fair Use Policy](#).

2.8 International Roaming

Due to the high costs, Jeenee Mobile does not offer International Roaming.

Table 1 –Plan Inclusions and Charges

Jeenee Mobile Standard Pricing Table Section 2

	\$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo Month to Month Plan	\$9.90 Pennywise SIM - Promo	\$25 Pennywise SIM – (10% Off Promo Month to Month Plan)	\$12.50 Pennywise SIM (Save \$3.52 for 6 Months Promo)
Minimum Monthly charge	\$8.91	\$9.90	\$8.98 (for first 6-months) then \$12.50	\$14.90
Included Data	1GB	1GB	2.5GB	2.5GB
Additional Data	Additional data \$6.50 per 500MB	Additional data \$6.50 per 500MB	Additional data \$13 per 1GB	Additional data \$13 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	Not Included	Not Included	Not Included	Not Included

Jeenee Mobile Standard Pricing Table Section 2

	\$19.90 Seniors SIM Month to Month Plan	\$19.90 Accessibility SIM Month to Month Plan	\$25 Pennywise SIM – (10% Off Promo Month to Month Plan)
Minimum Monthly charge	\$19.90	\$19.90	\$22.50
Included Data	6GB	6GB	8GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$13 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	Not Included	Not Included	\$50

	\$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6- Month Promo	\$29.90 Pennywise SIM- Month to Month Plan	\$39.90 Pennywise SIM Month to Month Plan	\$44.90 Pennywise SIM Month to Month Plan
Minimum Monthly charge	\$24.90 (for first 6-months) then \$29.90	\$29.90	\$39.90	\$44.90
Included Data	15GB	15GB	25GB	40GB
Additional Data	Additional data \$13 per 1GB	Additional data \$13 per 1GB	Additional data \$13 per 1GB	Additional data \$13 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	\$300	\$300	\$500	\$500

Table 2 – Other usage types and charges

Usage type	Charge
National video calls (per minute)	\$1.00 per min + 40c flagfall
VoiceMail Deposits	\$0 per minute
Voicemail Diversions	\$0 per minute
National Diversions	\$0 per minute
International Diversions	International rates See jeenee.org.au/important-information/international-call-rates/

1800 numbers	\$0 per minute
Directory Assistance 1223	50c per call
124 Yes	90c per minute +\$1.75c flagfall
International voice calls	International rates See jeenee.org.au/important-information/international-call-rates/
International	50c per SMS up to 160 standard characters
International MMS	75c per MMS
International video calling	\$1.50 per minute +35c flagfall
International roaming	Jeenee does not provide International Roamong

2.9 What happens if the service is cancelled early?

- (i) If the *service is cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*; plus any outstanding fees and charges

3 Pennywise SIM 12-Month Plans

This section relates to the following plans.

Plan	Available
\$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo 12-Month Contract	01/11/2017
\$9.90 Pennywise SIM – Promo-12-Month Contract	08/08/2017
\$12.50 Pennywise SIM (Save \$3.52 for 6 Months Promo) - 12-Month Contract	01/06/2019
\$14.90 Pennywise SIM - 12-Month Contract - 12-Month Contract	08/08/2017
\$19.90 Seniors SIM Month to Month Plan - 12-Month Contract	01/11/2017
\$19.90 Accessibility SIM Month to Month Plan - 12-Month Contract	01/11/2017
\$19.90 Pennywise SIM – Promo-12-Month Contract	01/07/2019
\$25 Pennywise SIM – (10% Off Promo Month to Month Plan) - 12-Month Contract	01/06/2019
\$29.90 Pennywise SIM- Month to Month Plan Save \$5 for 6-Month Promo - 12-Month Contract	01/06/2019
\$29.90 Pennywise SIM- Month to Month Plan - 12-Month Contract	01/04/2019
\$39.90 Pennywise SIM Month to Month Plan - 12-Month Contract	01/04/2019
\$44.90 Pennywise SIM Month to Month Plan - 12-Month Contract	01/04/2019

3.1 Eligibility

- (a) \$12.50 Pennywise SIM - 12-Month Contract (Save \$3.52 for 6 Months Promo); and \$29.90 Pennywise SIM- 12-Month Contract Plan Save \$5 for 6-Month Promo; is available for new customers only
- (b) \$19.90 Seniors SIM - 12-Month Contract Plan is available for eligible holders of a state issued Senior Card, Age Pension Recipients or Veteran Affairs Health Card holders - from the Department of Veteran Affairs
- (c) \$19.90 Accessibility SIM - 12-Month Contract Plan is available for registered National Disability Insurance Scheme (NDIS) participants, or the recipients of a Disability Support Pension from Centrelink.
- (d) All other Pennywise SIM - 12-Month Contract plans are available to new and re-contracting mobile customers connecting to the service who pass Jeenee Mobile’s credit assessment.

3.2 Minimum Term

The Pennywise SIM - 12-Month Contract plans have a fixed length agreement with a 12-month minimum term.

3.3 What you have to pay us

- (a) You must pay us for use of the service at the rates set out in Section 1 of this standard pricing table and for value added service features at the rates set out in the relevant Critical Information Summary associated with plan.
- (b) If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.
- (c) Minimum Monthly Charge

The Pennywise SIM - 12-Month Contract plans have a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

3.4 How Pennywise SIM - 12-Month Contract plans works

- (e) Each Pennywise SIM 12-Month Contract plan has unlimited minutes to use on standard national calls to landlines and mobiles, 13/1300 numbers and voicemail retrievals and Included Data (for mobile internet use) to share with other services on that share data on the same account.
- (f) Each Pennywise SIM 12-Month Contract plan also includes unlimited standard national SMS/MMS.
- (g) Data usage is calculated in one kilobyte increments. International minutes are billed in one minute increments.
- (h) If you exceed your included data you will automatically be charged a Data Top-up according to the following:
 - (i) \$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo Month to Month Plan; and \$9.90 Pennywise SIM – Promo; \$5.00 for each additional 500MB of data ("Additional Data") that you use (or part thereof) up to 2.5GB of extra data per service each month (i.e. – 5 x 500MB Data Top-Ups). Your service/s may then be restricted or we may continue to charge you at these rates
 - (ii) \$19.90 Seniors SIM 12-Month Contract Plan; and \$19.90 Accessibility SIM 12-Month Contract Plan; \$10 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Your service/s may then be restricted or we may continue to charge you at these rates
 - (iii) \$12.50 Pennywise SIM 12-Month Contract (Save \$3.52 for 6 Months Promo); \$14.90 Pennywise SIM 12-Month Contract; \$19.90 Pennywise SIM – Promo-12-Month Contract; \$25 Pennywise SIM– (10% Off Promo 12-Month Contract Plan); \$29.90 Pennywise SIM- 12-Month Contract Plan Save \$5 for 6-Month Promo; \$29.90 Pennywise SIM- 12-Month Contract Plan; \$39.90 Pennywise SIM 12-Month Contract Plan; \$44.90 Pennywise SIM 12-Month Contract Plan; \$10 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per

service each month (i.e. – 5 x 1GB Data Top-Ups). Your service/s may then be restricted, or we may continue to charge you at these rates.

- (iv) Any unused portion of your plan's Included or Additional Data expires at the end of each month and does not roll over into the next month.
- (v) You must pay us for use of any services that are not included in your plan's inclusions, examples of which are set out in Table 2 below.

3.5 Plan Changes

For all of our Pennywise SIM 12-Month Contract plans you can change your plan during the *minimum term* provided you move to a plan with a higher monthly *access fee*. You cannot change your plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If you change your plan during the *minimum term* an early termination fee may apply.

3.6 International Minutes

The \$19.90 Pennywise SIM – Promo-12-Month Contract; \$25 Pennywise SIM – (10% Off Promo 12-Month Contract Plan); \$29.90 Pennywise SIM - 12-Month Contract Plan Save \$5 for 6-Month Promo; \$29.90 Pennywise SIM - 12-Month Contract Plan; \$39.90 Pennywise SIM 12-Month Contract Plan; and the \$44.90 Pennywise SIM 12-Month Contract Plan; plans include international minutes for standard calls to mobiles and fixed lines to international destinations from within Australia. The costs for calls to international destinations are listed on our [website](#).

3.7 Unlimited standard national SMS and MMS

You may send unlimited standard SMS and MMS to Australian mobiles from within Australia.

Unlimited standard national SMS and MMS are only available for personal use and are not to be used for a commercial or non-ordinary purpose as set out in the Fair Use Policy.

3.8 International Roaming

Due to the high costs, Jeenee Mobile does not offer International Roaming.

Table 1 –Plan Inclusions and Charges

	\$9.90 Pennywise SIM (Kids Plan) - 10% Off Promo 12- Month Plan	\$9.90 Pennywise SIM – Promo 12-Month Plan	\$25 Pennywise SIM – (10% Off Promo 12- Month Plan)	\$12.50 Pennywise SIM 12-Month Plan (Save \$3.52 for 6 Months Promo)
Minimum Monthly charge	\$8.91	\$9.90	\$8.98 (for first 6-months) then \$12.50	\$14.90
Included Data	1.2GB	1.2GB	5GB	5GB
Additional Data	Additional data \$5.00 per 500MB	Additional data \$5.00 per 500MB	Additional data \$10 per 1GB	Additional data \$10 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	Not Included	Not Included	Not Included	Not Included

Jeenee Mobile Standard Pricing Table Section 2

	\$19.90 Seniors SIM 12-Month Plan	\$19.90 Accessibility SIM 12-Month Plan	\$19.90 Pennywise SIM – 12- Month Plan	\$25 Pennywise SIM – (10% Off Promo 12- Month Plan)
Minimum Monthly charge	\$19.90	\$19.90	\$19.90	\$22.50
Included Data	10GB	10GB	15GB	15GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	Not Included	Not Included	\$50	\$50

	\$29.90 Pennywise SIM- 12- Month Plan Save \$5 for 6- Month Promo	\$29.90 Pennywise SIM- 12- Month Plan	\$39.90 Pennywise SIM 12-Month Plan	\$44.90 Pennywise SIM 12-Month Plan
Minimum Monthly charge	\$24.90 (for first 6-months) then \$29.90	\$29.90	\$39.90	\$44.90
Included Data	30GB	30GB	50GB	82GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB
Included Minutes for standard national calls to landlines and mobiles, 1300 numbers and voicemail, within Australia	Unlimited	Unlimited	Unlimited	Unlimited
Standard national SMS (per SMS of up to 160 standard characters)	Unlimited	Unlimited	Unlimited	Unlimited
Standard national MMS (per message)	Unlimited	Unlimited	Unlimited	Unlimited
Included Value for International Calls from Australia	\$300	\$300	\$500	\$500

Table 2 – Other usage types and charges

Usage type	Charge
National video calls (per minute)	\$1.00 per min + 40c flagfall
VoiceMail Deposits	\$0 per minute
Voicemail Diversions	\$0 per minute
National Diversions	\$0 per minute
International Diversions	International rates See jeenee.org.au/important-information/international-call-rates/

1800 numbers	\$0 per minute
Directory Assistance 1223	50c per call
124 Yes	90c per minute +\$1.75c flagfall
International voice calls	International rates See jeenee.org.au/important-information/international-call-rates/
International	50c per SMS up to 160 standard characters
International MMS	75c per MMS
International video calling	\$1.50 per minute +35c flagfall
International roaming	Jeenee does not provide International Roaming

3.9 What happens if the service is cancelled early?

- (a) If the service is cancelled you will be required to pay us
- (i) any usage charges incurred up to, and including, the cancellation date; plus any outstanding fees and charges; plus
 - (ii) the cancellation fees set out in paragraph **Error! Reference source not found.** below:
- (b) The cancellation fee is calculated as the Minimum Monthly Charge, multiplied by the months remaining on your minimum term.

4 Data SIM Month-to-Month Plans

This section relates to the following plans.

Plan	Available
1.5GB Data SIM (\$9.90/month)	01/06/2019
7GB Data SIM (\$19.90/month)	01/06/2019
15GB Data SIM (\$29.90/month)	01/06/2019
50GB Data SIM (\$44.90/month)	01/06/2019
100GB Data SIM (\$64.90/month)	01/06/2019
250GB Data SIM (\$74.90/month)	01/06/2019

4.1 Eligibility

- (a) All Data SIM Month-to-Month plans are available to new and re-contracting mobile customers connecting to the service who pass Jeenee Mobile's credit assessment.

1.1 Minimum Term

The Data SIM Month-to-Month plans are month to month plans on a *non-fixed length agreement*.

1.2 What you have to pay us

- (b) You must pay us for use of the service at the rates set out in Section 1 of this standard pricing table and for value added service features at the rates set out in the relevant Critical Information Summary associated with plan.
- (c) If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.
- (d) Minimum Monthly Charge

The Data SIM Month-to-Month has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

1.3 How Data SIM Month-to-Month works

- (a) Data usage is calculated in one kilobyte increments.
- (b) If you exceed your included data you will automatically be charged a Data Top-up according to the following:
- (i) \$10 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Your

service/s may then be restricted or we may continue to charge you at a rate of \$0.02/MB

- (ii) Any unused portion of your plan's Included or Additional Data expires at the end of each month and does not roll over into the next month.

1.4 Plan Changes

For all of our Data SIM Month-to-Month plans you can change your plan at the start of your next billing cycle. Please call Jeenee HELP Centre or log in to MyJeeneeMobile to have an upgrade/downgrade scheduled.

For all of our Data SIM Month-to-Month plans there are no fees provided you move to a plan with a higher monthly access fee. If you move to a plan with the same or lower monthly access fee you may be charged a downgrade fee of \$7.50.

1.5 International Roaming

These plans can only be used with Australia. Due to the high costs, Jeenee Mobile does not offer International Roaming.

Table 1 –Plan Inclusions and Charges

	1.5GB Data SIM (\$9.90/month)	7GB Data SIM (\$19.90/month)	15GB Data SIM (\$29.90/month)
Minimum Monthly charge	\$9.90	\$19.90	\$29.90
Included Data	1.5GB	7GB	15GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB

	50GB Data SIM (\$44.90/month)	100GB Data SIM (\$64.90/month)	250GB Data SIM (\$74.90/month)
Minimum Monthly charge	\$44.90	\$64.90	\$74.90
Included Data	50GB	100GB	250GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB

1.6 What happens if the service is cancelled early?

- (ii) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*; plus any outstanding fees and charges

5 Data SIM 12-Month Plans

This section relates to the following plans.

Plan	Available
50GB Data SIM (\$34.90/month)	01/06/2019
100GB Data SIM (\$49.90/month)	01/06/2019
250GB Data SIM (\$59.90/month)	01/06/2019

1.7 Eligibility

- (a) All Data SIM - 12-Month Contract plans are available to new and re-contracting mobile customers connecting to the service who pass Jeenee Mobile's credit assessment.

1.8 Minimum Term

The Data SIM - 12-Month Contract plans have a fixed length agreement with a 12-month minimum term.

1.9 What you have to pay us

- (b) You must pay us for use of the service at the rates set out in Section 1 of this standard pricing table and for value added service features at the rates set out in the relevant Critical Information Summary associated with plan.
- (c) If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.
- (d) Minimum Monthly Charge

The Data SIM - 12-Month Contract plans have a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

1.10 How Data SIM - 12-Month Contract plans works

- (a) Data usage is calculated in one kilobyte increments.
- (b) If you exceed your included data you will automatically be charged a Data Top-up according to the following:
 - (i) \$10 for each additional 1GB of data ("Additional Data") that you use (or part thereof) up to 5GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Your

service/s may then be restricted or we may continue to charge you at a rate of \$0.02/MB

- (ii) Any unused portion of your plan's Included or Additional Data expires at the end of each month and does not roll over into the next month.

1.11 Plan Changes

For all of our Data SIM 12-Month Contract plans *you* can change *your* plan during the *minimum term* provided *you* move to a plan with a higher monthly *access fee*. *You* cannot change *your* plan during the *minimum term* to a plan with the same or lower monthly *access fee*. If *you* change *your* plan during the *minimum term* an early termination fee may apply.

1.12 International Roaming

These plans can only be used with Australia. Due to the high costs, Jeenee Mobile does not offer International Roaming.

Table 1 –Plan Inclusions and Charges

	50GB Data SIM – 12-month Contract (\$44.90/month)	100GB Data SIM – 12-month Contract (\$64.90/month)	250GB Data SIM – 12-month Contract (\$74.90/month)
Minimum Monthly charge	\$34.90	\$49.90	\$59.90
Included Data	50GB	100GB	250GB
Additional Data	Additional data \$10 per 1GB	Additional data \$10 per 1GB	Additional data \$10 per 1GB

1.13 What happens if the service is cancelled early?

- (c) If the service is cancelled you will be required to pay us
 - (i) any usage charges incurred up to, and including, the cancellation date; plus any outstanding fees and charges; plus
 - (ii) the cancellation fees set out in paragraph **Error! Reference source not found.** below:
- (d) The cancellation fee is calculated as the Minimum Monthly Charge, multiplied by the months remaining on your minimum term.

6 Home Wireless Broadband

This section relates to the following plan.

Plan	Available
Home Wireless Broadband (\$49.00/month)	01/03/2019

1.14 Eligibility

- (a) Home Wireless Broadband plans are available to new and re-contracting mobile customers connecting to the service who pass Jeenee Mobile's credit assessment.
- (b) A service qualification check will be necessary prior to ensure service availability at your nominated address.

1.15 Minimum Term

The Home Wireless Broadband plans are month to month plans on a *non-fixed length agreement*.

1.16 What you have to pay us

- (c) You must pay us for use of the service at the rates set out in Section 1 of this standard pricing table and for value added service features at the rates set out in the relevant Critical Information Summary associated with plan.
- (d) If there is a flagfall for a particular call type, the charge for these calls is the flagfall amount plus the relevant rate for the call multiplied by the duration of the call.
- (e) **Minimum Monthly Charge**

The Home Wireless Broadband has a Minimum Monthly Charge amount that *you* must pay *us* each month as set out in Table 1 below.

1.17 How Home Wireless Broadband plans work

- (f) The service uses the Optus Mobile Network and speeds of up to 12/1Mbps (download / upload) can be achieved where access to the 2300MHz spectrum is possible (speeds of up to 5/1Mbps are achievable elsewhere).
- (g) The service can only be used with the supplied Huawei B525 wifi modem. The included SIM card will not work in a different device and should not be removed from the modem.
- (h) Data usage is calculated in one kilobyte increments.
- (i) If you exceed your included data you will automatically be charged a Data Top-up according to the following:
 - (i) \$12 for each additional 10GB of data ("Additional Data") that you use (or part thereof) up to 50GB of extra data per service each month (i.e. – 5 x 1GB Data Top-Ups). Once you've used your monthly Data Allowance of 250GB the speed of your service will be

shaped to 256kbps. Should usage exceed 300GB (250GB plus 5x10GB Top-ups) the service will be restricted. Please note that any service restriction will occur subject to network delays (which may take up to 24 hours) and you will be charged for any excess usage in excess of 300GB at a rate of \$0.002 per MB.

- (ii) Any unused portion of your plan's Included or Additional Data expires at the end of each month and does not roll over into the next month.

1.18 Plan Changes

For all of our Home Wireless Broadband plans you can change your plan at the start of your next billing cycle. Please call Jeenee HELP Centre or log in to MyJeeneeMobile to have an upgrade/downgrade scheduled.

For all of our Home Wireless Broadband plans there are no fees provided you move to a plan with a higher monthly access fee. If you move to a plan with the same or lower monthly access fee you may be charged a downgrade fee of \$7.50.

1.19 International Roaming

These plans can only be used with Australia. Due to the high costs, Jeenee Mobile does not offer International Roaming.

Table 1 –Plan Inclusions and Charges

	Home Wireless Broadband (\$49.00/month)
Minimum Monthly charge	\$49.00
Included Data	250GB
Additional Data	Additional data \$12 per 10GB

1.20 What happens if the service is cancelled early?

- (iii) If the *service* is *cancelled* you will be required to pay us any usage charges incurred up to, and including, the *cancellation date*; plus any outstanding fees and charges